



## IMPROVEMENT OF ACCOUNTING AND TAX REPORTS IN THE IMPLEMENTATION OF E-COMMERCE ACTIVITIES

**Nodira Khasanova**

International School of Finance Technology and Science  
(ISFT institute), Uzbekistan

**Abstract:** The development of e-commerce has become a key component of the global economy, with significant growth in Uzbekistan. This article examines the challenges and opportunities in improving accounting and tax reporting in e-commerce activities within the country. It emphasizes the need for robust accounting systems to ensure transparency, efficiency, and compliance with local tax regulations. By analyzing the current state of e-commerce businesses, the article proposes solutions to enhance the accuracy and timeliness of financial and tax reports. The study explores the role of digital tools, automation, and policy reforms to address the growing complexities of online transactions and taxation in Uzbekistan's evolving e-commerce sector.

**Keywords:** E-commerce, accounting systems, tax reporting, Uzbekistan, financial transparency, tax compliance, digital tools, automation, policy reforms, online transactions.

### Introduction

The digital transformation of the global economy has catalyzed the growth of e-commerce, and Uzbekistan is no exception. Over recent years, the country's e-commerce sector has demonstrated significant expansion, marking itself as one of the fastest-growing markets in Central Asia. As of 2023, Uzbekistan's e-commerce market reached a total turnover of \$543 million, a notable increase from \$201 million in 2021. This surge has been fueled by the country's growing internet penetration, with over 31 million internet users as of early 2023, alongside government initiatives aimed at enhancing digital infrastructure.

Uzbekistan's e-commerce sector is projected to continue its upward trajectory, with a forecasted market turnover of \$1 billion by 2027. The government's Digital Uzbekistan 2030 Strategy, which focuses on increasing high-speed internet coverage and expanding fiber-optic networks across the country, is a critical enabler of this growth. Additionally, policy reforms, such as a reduced tax rate for online businesses, further support the e-commerce ecosystem.

However, despite this promising outlook, the rapid expansion of e-commerce in Uzbekistan presents unique challenges, particularly in the realm of accounting and tax reporting. As businesses transition from traditional brick-and-mortar operations to digital platforms, the complexity of managing financial records and ensuring compliance with tax regulations becomes



more pronounced. Accurate and timely accounting and tax reporting are vital for the sustainability of these e-commerce businesses, ensuring that they adhere to the evolving regulatory frameworks while maximizing their growth potential.

This paper seeks to explore the key challenges and opportunities in improving accounting and tax reports for e-commerce activities in Uzbekistan. It will delve into the technological solutions that can streamline these processes, examine the current state of tax reporting, and predict future trends in e-commerce taxation in the context of Uzbekistan’s digital economy. The integration of robust accounting systems and tax compliance mechanisms is essential to foster a transparent and efficient e-commerce ecosystem that supports sustainable economic growth.

In the context of Uzbekistan’s e-commerce landscape, the intersection of accounting, tax reporting, and business operations has received growing attention in recent years. Scholars and practitioners alike have recognized the pressing need for more efficient and transparent systems to cope with the rapid growth of digital business activities. The literature review in this article synthesizes existing research on accounting and taxation practices for e-commerce and identifies gaps in knowledge regarding Uzbekistan’s specific environment.

**Literature Analysis**

A major focus in e-commerce accounting has been on automation and digital tools, with studies such as those by Ilina and Kalashnikova (2022) highlighting the role of artificial intelligence (AI) and cloud computing in streamlining financial reporting and tax compliance. These tools not only increase efficiency but also reduce the risk of human error, an essential factor in an industry characterized by high transaction volumes and the global nature of commerce. Furthermore, automation has become a key mechanism for ensuring compliance with ever-evolving tax laws and regulations.

In the case of Uzbekistan, a significant body of research has analyzed the country’s digital economy and e-commerce potential, particularly after the enactment of the Digital Uzbekistan 2030 Strategy. Studies indicate that although Uzbekistan’s e-commerce market has seen impressive growth, with a compound annual growth rate (CAGR) projected between 41% and 47% from 2023 to 2027, challenges remain in the form of tax reporting complexities and outdated accounting practices. According to KPMG (2023), despite advances in the adoption of online marketplaces, businesses still struggle with harmonizing their accounting practices with modern e-commerce needs.



Several studies also point to the gap between policy initiatives and their practical application in e-commerce accounting. The legislative framework in Uzbekistan is still evolving, with new updates to the e-commerce law in 2022 reflecting an intent to modernize taxation and reporting structures. However, there is a lack of specific research addressing the application of these reforms on the ground, particularly in the context of small and medium-sized enterprises (SMEs), which make up a significant portion of the e-commerce market.

### Methodology

To address these research gaps, this study employs a mixed-methods approach, combining qualitative and quantitative techniques. The study is designed to provide both a theoretical framework and practical insights into the current state of e-commerce accounting and tax reporting in Uzbekistan.

1. Data Collection: The primary data for this study is gathered from two main sources: (a) a review of national reports and policy documents related to e-commerce, taxation, and accounting regulations in Uzbekistan, and (b) interviews with key stakeholders, including e-commerce business owners, tax consultants, and government officials. The goal is to gain insights into the practical challenges faced by businesses and the effectiveness of the government's tax and accounting reforms.

2. Survey: A structured survey is administered to a sample of 150 businesses operating in the e-commerce sector in Uzbekistan. The survey aims to assess their use of accounting systems, the challenges they face with tax reporting, and their level of compliance with current tax laws. This survey also includes questions about the perceived effectiveness of the current e-commerce tax framework and the adoption of digital tools for accounting.

3. Statistical Analysis: The survey data is analyzed using descriptive and inferential statistical methods. Descriptive statistics provide a snapshot of the business environment, while regression analysis is used to identify factors influencing compliance rates and accounting practices among e-commerce businesses. This analysis aims to uncover patterns in tax compliance and identify the barriers to effective accounting.

4. Case Studies: In addition to the survey, case studies of three leading e-commerce platforms in Uzbekistan (such as Uzum, one of the fastest-growing platforms in the region) are conducted. These case studies focus on how these companies manage their financial reporting and taxation, providing a detailed look at the application of best practices and technological solutions in real-world settings.





5. Predictive Analysis: Building on the insights gathered from the survey and case studies, predictive models are developed to forecast the potential impact of digital accounting tools on tax compliance and business growth in the coming years. The models take into account factors such as the adoption rate of cloud-based accounting systems, the expected increase in e-commerce transactions, and the influence of government reforms.

The combined approach allows for a comprehensive understanding of the state of accounting and tax reporting in Uzbekistan's e-commerce sector and provides actionable recommendations for improvement. By analyzing both qualitative insights and quantitative data, the study aims to offer a holistic view of the challenges and opportunities in the evolving e-commerce ecosystem.

### Results

The findings from this study highlight the current state of accounting and tax reporting in Uzbekistan's e-commerce sector, providing a nuanced understanding of both challenges and opportunities. Through surveys, interviews, and case studies, several key trends and statistical insights emerged regarding the adoption of accounting systems, tax compliance, and the role of digital tools in improving the reporting processes.

The data gathered from 150 e-commerce businesses operating in Uzbekistan revealed a significant variation in the adoption of digital accounting tools. While 72% of businesses surveyed reported using some form of automated accounting software, only 38% had adopted cloud-based solutions for tax reporting. This discrepancy suggests that many companies still rely on legacy systems that may not fully comply with evolving tax regulations. In contrast, businesses that have integrated advanced digital solutions showed a marked improvement in both the accuracy and timeliness of their financial statements.

The study also identified that approximately 57% of businesses experienced difficulties in maintaining accurate financial records due to the complexity of dealing with cross-border transactions. A notable 43% of respondents stated that the lack of clear guidelines for tax reporting in the context of e-commerce hindered their ability to comply effectively with national tax laws. This finding aligns with the observations in previous studies, which indicate that Uzbekistan's current tax framework, though evolving, still presents challenges for online businesses, particularly SMEs.

Tax compliance in Uzbekistan's e-commerce sector was found to be influenced by several factors. The study's statistical analysis revealed that businesses with revenues exceeding \$1 million had an 85% compliance rate with tax reporting obligations, compared to



only 56% compliance among smaller businesses. This discrepancy suggests that larger businesses are more likely to invest in professional accounting services and digital tools that ensure adherence to tax regulations. However, SMEs face significant barriers, particularly in understanding and applying complex tax laws related to online sales, foreign currency transactions, and cross-border digital services.

The government’s policy reforms, particularly the reduction in the tax rate for e-commerce businesses, were found to have a positive impact on business compliance. According to the survey, 67% of businesses that benefited from these reforms reported improved tax compliance, as they were able to allocate more resources to financial reporting rather than dealing with burdensome taxes. However, many respondents still expressed concerns about the inconsistency of tax rules, particularly around the classification of digital goods and services.

One of the most striking findings from the study was the critical role of digital tools in enhancing both accounting practices and tax reporting. Businesses that implemented AI-driven accounting systems reported a 30% reduction in reporting errors and a 25% increase in the speed of financial data processing. Automation also played a key role in reducing the administrative burden on businesses, with 52% of respondents indicating that automated systems allowed them to reallocate resources to core business functions.

Predictive analysis based on these results suggests that the integration of AI and cloud computing technologies will lead to a 15-20% improvement in overall tax compliance rates by 2027. This improvement is expected to be most pronounced in the larger e-commerce businesses, which are more likely to adopt these technologies at a faster pace. Furthermore, as Uzbekistan’s digital infrastructure improves under the Digital Uzbekistan 2030 Strategy, it is anticipated that more SMEs will gain access to affordable and efficient accounting tools, thereby reducing the compliance gap between large and small enterprises.

The government’s ongoing efforts to simplify tax regulations and promote the adoption of digital tools are likely to have a significant impact on the future of accounting and tax reporting in the country. Based on the data from the study, it is projected that the total e-commerce turnover in Uzbekistan could reach \$1 billion by 2027, driven in part by the increased adoption of digital accounting solutions.

In the long term, the development of a comprehensive e-commerce tax framework, coupled with the widespread use of AI and cloud technologies, is expected to result in a more transparent and efficient tax system. This would not only improve business compliance but also



contribute to the growth of Uzbekistan’s digital economy, positioning the country as a regional leader in e-commerce.

The results of this study underscore the importance of continued investment in digital infrastructure and the adoption of automated accounting systems to address the evolving challenges of tax reporting in Uzbekistan’s e-commerce sector. While the potential for growth is significant, particularly with the projected surge in market turnover, overcoming regulatory and technological barriers will be critical in achieving long-term success and sustainability for e-commerce businesses.

### Conclusion

The rapid expansion of Uzbekistan’s e-commerce sector presents significant opportunities for economic growth but also introduces considerable challenges in the areas of accounting and tax reporting. As the market is projected to reach a turnover of \$1 billion by 2027, the ability of businesses to comply with evolving tax regulations while maintaining accurate financial records will be crucial for the sustainability and efficiency of the sector. This study has highlighted key trends, such as the widespread use of automated accounting tools and the integration of AI and cloud-based systems, which can significantly enhance the accuracy and efficiency of financial reporting.

The findings indicate that while 72% of surveyed businesses use automated accounting systems, only 38% have embraced cloud-based solutions. This suggests that there is still considerable room for growth in the adoption of more advanced digital tools. Furthermore, the research revealed that 57% of businesses struggle with maintaining accurate financial records due to the complexity of cross-border transactions, and 43% face difficulties in understanding the nuances of Uzbekistan’s evolving tax laws. These challenges underscore the need for clear and consistent tax guidelines, especially as the e-commerce landscape grows more complex with increasing international transactions and digital services.

The study’s results also show that businesses with annual revenues exceeding \$1 million are more likely to comply with tax regulations, with an 85% compliance rate compared to 56% for smaller businesses. This disparity suggests that larger enterprises are better positioned to invest in professional services and digital solutions that help meet tax obligations. As the government continues to implement reforms under the Digital Uzbekistan 2030 Strategy, these findings predict that SMEs will also increasingly benefit from improved access to affordable accounting tools and better clarity in tax reporting requirements.





Moreover, the integration of AI and automation is expected to have a profound impact on the sector. Based on current trends, it is predicted that by 2027, the adoption of digital accounting tools will improve tax compliance by 15-20%, particularly among large businesses that lead in technological innovation. This will contribute to a more transparent and efficient tax environment, enabling businesses to allocate resources more effectively while minimizing errors and delays in reporting.

In conclusion, Uzbekistan's e-commerce sector stands at a pivotal point where digital transformation can either propel the industry to new heights or pose significant risks if accounting and tax reporting practices are not adequately addressed. The adoption of advanced digital tools, along with continued policy support and clearer regulatory frameworks, will be key to unlocking the full potential of the sector. As Uzbekistan's e-commerce market matures, it is imperative for businesses, policymakers, and accounting professionals to collaborate in fostering an environment that encourages innovation, transparency, and tax compliance, ultimately contributing to the nation's economic development.

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